



911 Telecommunicator –Police Department

911 Telecommunicator

The Town of Pineville’s Police Department has an opening for a 911 Telecommunicator in its Communication’s Department. This position will be responsible for operating and monitoring multichannel communications equipment to dispatch police, fire, first responders and other emergency and non-emergency calls on an assigned shift. Candidate will also handle complaints, retrieve pertinent information and other forms of communications from the general public where appropriate and forward it to the appropriate personnel.

Candidate must be able to speak clearly, hear effectively, obtain precise and detailed information, handle multiple tasks simultaneously and be able to respond under stressful conditions. Upon hiring, must be able to obtain SBI’s Division of Criminal Information certification within 120 days and the Sheriff’s Training & Standards certification within 1 year of hire date. Applicant must also be able to work 12-hour rotating shifts.

For consideration, all candidates must have a high school diploma or GED equivalent and preferably some experience in radio dispatching or public safety telecommunications work requiring computer skills and voice communication.

Interested candidates can apply in the following ways: at www.pinevillenc.gov under Town Departments, Human Resources, download application from our website and scan and email it with resume to resumes@pinevilledsl.net; mail applications and resume to PO Box 249, Pineville, NC 28134, Attention Human Resources or fax to 704.889.2364.

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