



PINEVILLE POLICE DEPARTMENT



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ANNUAL REPORT

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Mission, Vision, and Values

Mission Statement

The Pineville Police Department is committed to working in partnership with all community stakeholders, to provide a safe environment, and enhance the quality of life through the courteous, honest, and professional delivery of law enforcement services.

Vision Statement

The vision of the Pineville Police Department is to provide exceptional police services through our commitment to selfless public service, effective community partnerships, and evidence-based policing.

Values

Adhering to our core values is a duty of our employees.

- ❖ *Honesty* – We strive to remain honorable in our principles, intentions, and actions.
- ❖ *Integrity* – We will consistently do what is right, legally, and morally. We will earn the trust of the community and each other by performing our work with integrity and professionalism.
- ❖ *Trustworthy* – We are responsible for the public trust placed in us, not only individually, but as a department.
- ❖ *Community* – We will work together in a shared responsibility of service.
- ❖ *Transparency* – We will communicate with honesty and candor.
- ❖ *Loyalty* – We will be faithful to the US Constitution and the laws of North Carolina, the public trust, the community we serve, our fellow officers, and our families.
- ❖ *Compassion* – Compassion guides our actions as we care for one another. We treat people with kindness and respect while working for the benefit of all.
- ❖ *Fairness* – We are committed to treating people in a courteous and impartial manner.
- ❖ *Commitment* – We strive for excellence, accountability, and effectiveness in our daily performance.
- ❖ *Courage* – We will stand for justice in the face of danger.
- ❖ *Diversity* – We engage in continuous learning about different cultures, values, and people by promoting mutual acceptance and inclusion of all citizens.
- ❖ *Personal and Professional Enrichment* - We will acknowledge and encourage individual development and personal well-being.
- ❖ *Accountability* – We will accept full responsibility and accountability for our actions.

Senior Command Staff



Michael Hudgins
Chief of Police



Corey Copley
Captain of Police



Shaun Boyter
Investigations Lieutenant



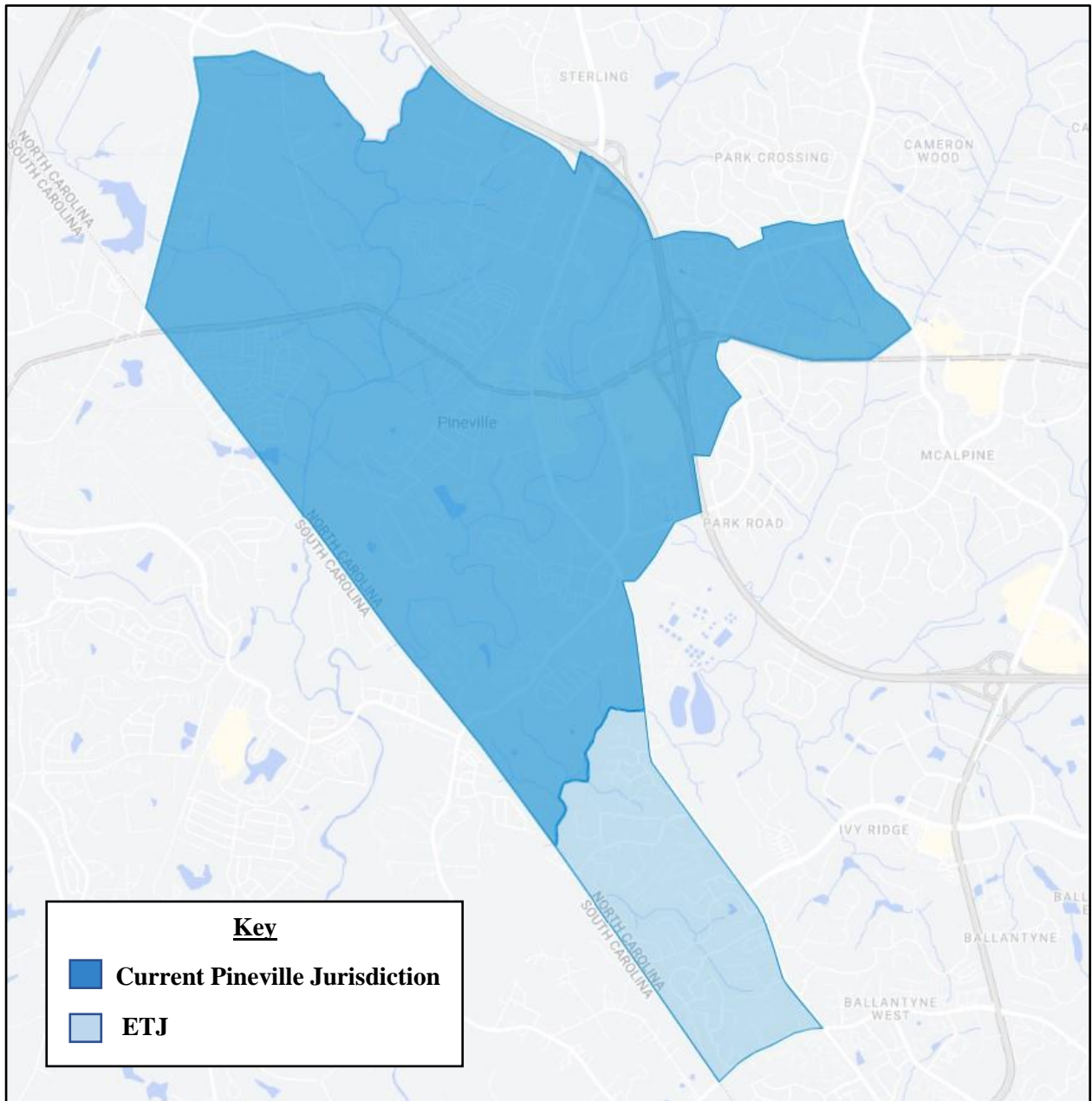
Thomas Galuski
Patrol Lieutenant



Tammy Watson
911 Director

Town of Pineville Map

The Pineville Police Department oversees a jurisdiction encompassing approximately 7 ½ square miles, providing comprehensive law enforcement services to a community of 15,000 residents. In addition to ensuring the safety and well-being of Pineville's residents, the department is committed to supporting the town's vibrant commercial sector. This includes key landmarks such as the Carolina Place Mall, Atrium Health Pineville, and various retail centers, all of which play a vital role in the local economy and daily life. The department's proactive approach ensures a safe and secure environment for both residents and visitors alike.



Community Engagement

January

- Meeting with Pineville Neighbors Place and local churches regarding homeless populations
- Presentation for Police Department Annual Report
- Meeting with Carolina Place Mall regarding substation
- Visit to CPCC and Gaston College for recruitment efforts



February

- Special Olympics Conference
- Girl Scout Event
- Operation Vista Forge with Mecklenburg County Emergency Response
- Bridlestone HOA Meeting
- Collaboration with Parkway Crossing to establish Neighborhood Watch

March

- Meeting with Safe Alliance for co-responder project
- Facebook Live with the Chief
- Follow-up meeting with Carolina Place Mall about substation
- Pineville Elementary morning drop-off at rider station
- Chamber of Commerce Meeting
- Safe Kids Event at Pineville PD
- Hosted visit with residents from The Haven
- Pineville Chamber of Commerce Business Expo

April

- Walkabout at Chadwick Park
- Meeting with Carolina Place Mall about substation
- Chamber of Commerce Meeting
- Woodside Falls HOA Meeting
- Carolina Crossing HOA Meeting
- Meeting with Pineville Elementary
- Paws in the Park Event
- Richard Sheltra Memorial Event
- Vitamin Store Health Event



May

- Dunkin' Donuts Fundraiser for Special Olympics
- Cardinal Woods HOA Meeting
- Walkabout at Shops on Main
- Pineville Elementary Field Day
- Meetings with Pineville Porcupines
- Pineville Elementary Public Library Event
- Meeting with Southpaw Boxing Center about events
- HOA Vendor Event with Carolina Place Mall
- Arts in the Park Event at Lakeview Park
- School Traffic Event for Pineville Elementary Car Riders
- Walkabout at Carolina Crossing



June

- Bingo at Lakeview Retirement Home
- Bingo with Residents of The Laurels
- Job Fair at SouthPark
- Assisted with Heritage Day Parking at Pineville Elementary
- Chamber of Commerce Meeting
- Parkway Crossing Neighborhood Watch Meeting
- Walkabout in Cone and Eden Area
- Concert at the Park
- Facebook Live Session
- Attended Charlotte Symphony Event

July

- Weekly Events in the Park (Concerts and Movies)
- Chamber of Commerce Meeting
- \Shop with a Cop Meeting
- Walkabout at Preston Park and Carolina Place Mall
- Columbia Festival
- Bingo with The Laurels Residents



August

- Immersion Trip to Mexico
- Concert at The Park
- Ascent Back to School Event
- Chamber of Commerce Meeting
- QCD Backpack Event
- Sabal Point Back to School Event
- Event at United Methodist Church
- Meeting with Pineville Library
- Back-to-School Interview with Channel 9
- School Open House
- Organizing Giveaways
- First Day of School Event at the Pines
- Walkabout at Carolina Place Mall
- Meeting with Woodside Falls HOA
- Bingo with The Laurels Residents
- Collaboration with Co-Responder and Citizens Academy



September

- Car Seat Event with CMPD
- Pineville Neighbors Produce Drive
- Meeting with Mall Security
- Joy Freedom Walk Event
- Chiefs Advisory Committee Meeting
- Chamber of Commerce Meeting
- Walkabout in Pineville
- Youth Event with Pineville Library
- Curriculum Event at Pineville Elementary
- Co-Responder Meeting with Cornelius and Matthews
- Facebook Live Session
- South Towns CIT Meeting
- Liaison with Apartment Complexes, Hotels, and HOAs



October

- National Night Out
- Pineville Chamber of Commerce Golf Tournament
- Event at Hope Soccer Ministries
- Pineville Neighbors Potato Drop
- Jiffy Lube Grand Opening Event
- Homeless Outreach Prevention Meeting

- Elderly Fraud Event at Pineville Church
- Fall Fest
- HOA Meeting at Carolina Crossing
- Pineville Trunk or Treat
- Event at South Charlotte Baptist School
- Citizens Academy

November

- Boy Scouts Tour at Pineville PD
- Citizens Academy
- Pineville Elementary Field Trip at Pineville PD
- Awards Banquet
- Blood Drive
- Neighborhood Meeting at Dorchester
- Homeless Outreach with Hearts for the Invisible
- Shop with a Cop Fundraiser
- Liaison with Apartment Complexes, Hotels, and HOAs

December

- Shop with a Cop Event
- Tree Lighting Ceremony at Town Hall
- Facebook Live Session
- Liaison with Apartment Complexes, Hotels, and HOAs



What's New in 2024 at Pineville Police Department?

Policy Updates

The Pineville Police Department partnered with Lexipol to undertake a comprehensive revision of its policy manual. Over an 18-month period, the department's subject matter experts, Records Manager, and select command staff worked collaboratively to draft, review, and approve a total of 154 policies. This partnership with Lexipol enables the department to effectively track policy updates, document employee reviews, and ensure ongoing compliance with court decisions, as well as state and federal laws and best practices.

Magnet Forensics GrayKey and AXIOM

Pineville Police Department enhanced its investigative capabilities in 2024, by acquiring two advanced digital forensics tools: GrayKey and AXIOM. These technologies allow officers to safely and securely access critical data from mobile devices, computers, and cloud accounts, even in cases where the data is protected by passwords or encryption. GrayKey is primarily used for unlocking and extracting data from mobile phones, especially iPhones, aiding investigations into criminal activities. AXIOM, on the other hand, offers a comprehensive solution for analyzing data from various devices, including smartphones, computers, and digital media, helping to uncover evidence from a wide range of sources. Together, these tools ensure that the department is equipped with the latest technology to support thorough and effective investigations, while respecting privacy and legal boundaries.

Downtown Cameras

With the establishment of the social district, both the Pineville Police Department and the Town of Pineville are committed to enhancing the safety and vibrancy of our downtown area. Our goal is to provide reassurance to residents and visitors that downtown is a secure and welcoming environment for shopping and socializing. To support this initiative, the police department has invested in the installation of surveillance cameras throughout the social district, further ensuring the safety and well-being of all who enjoy this dynamic community space.

Rapid Deploy Mapping

As part of its ongoing efforts to enhance operational efficiency, the Pineville Police Department recently acquired an advanced mapping solution that integrates seamlessly with our 911 phone system, improving reliability and response times. This solution includes features that enable telecommunicators to accurately locate callers, even when they are unable to provide their exact location. Additionally, the system facilitates proactive text message communication, allowing the department to initiate text-based interactions without first receiving a text-to-911 message. These advancements significantly enhance our ability to respond effectively to emergency situations.

Leadership Training

In 2024, the Pineville Police Department engaged consultant Mr. Rick Rochetti to deliver leadership training for sergeants and higher-ranking personnel. The primary objective of this initiative is to foster a stronger department culture by cultivating a cohesive and aligned leadership team. Early outcomes from the training have been exceptional, and the department is confident that these efforts will continue to propel the organization toward sustained excellence and enhanced performance.

Microsoft PowerBI

In 2024, Pineville Police Department implemented Microsoft Power BI to improve internal operations and decision-making. Power BI dashboards provide officers and department leaders with easy access to real-time data, allowing them to visualize key information, track officer activity, and analyze trends. By using these interactive dashboards, the department can better allocate resources, monitor performance, and identify areas for improvement. This tool enhances efficiency, supports data-driven decisions, and ultimately helps ensure that the department continues to serve the community effectively.

Disparate Impact Study

In 2023, the Pineville Police Department (PPD) collaborated with faculty from the University of North Carolina at Charlotte (UNCC) to conduct a study on traffic stop data for potential disparate impacts. The UNCC team completed their analysis in 2024. As with many studies, some data-related issues were identified. However, UNCC provided the following key findings to the PPD:

“The results indicate that the proportion of Black or Hispanic residents in communities does not explain the patterns of traffic stops and fines. In other words, the patterns of traffic stops and traffic citations are not linked to the demographic characteristics of neighborhoods in Pineville. The findings revealed that the patterns of traffic stops and citations were not related to the racial/ethnic composition of neighborhoods.”

In summary, UNCC’s findings suggest that factors other than racial or ethnic demographics drive traffic enforcement patterns in Pineville.

Part 1 Crime Statistics

2024 Part 1 Crime

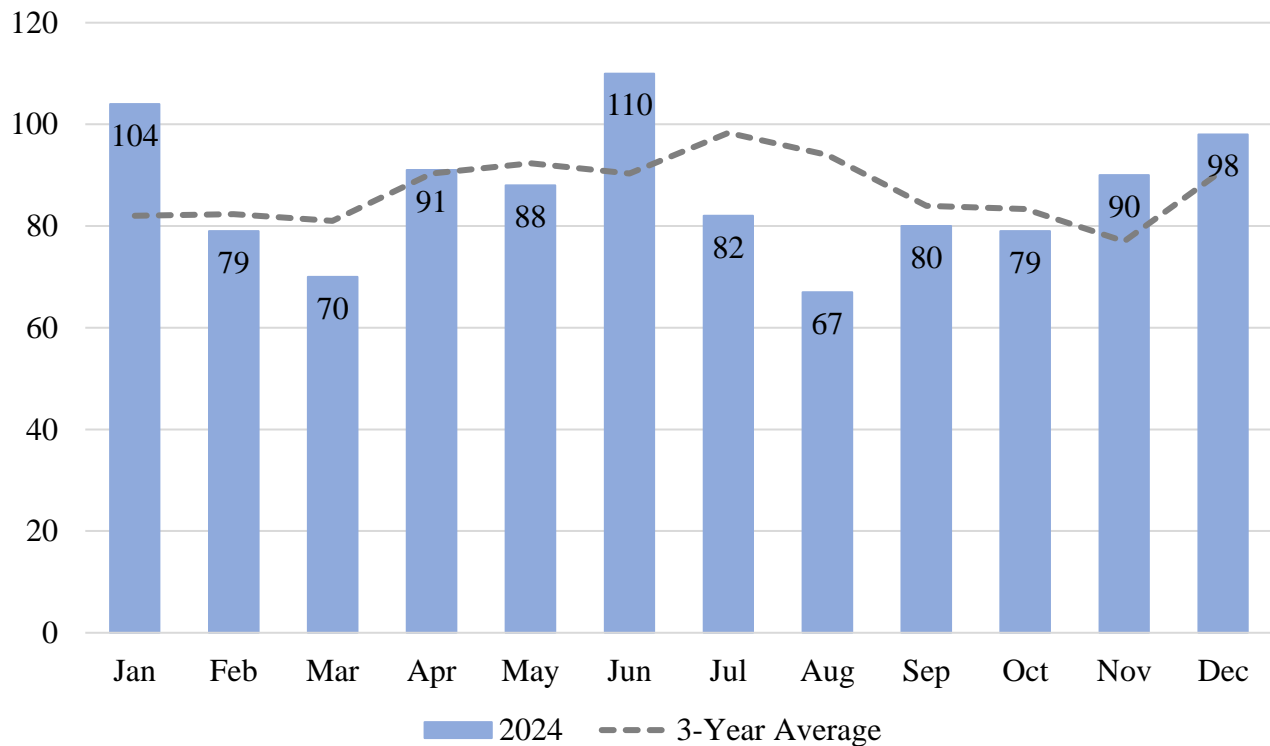
2024 vs 2023

Crime	2024	2023	Numerical Change	Percent Change	ETJ
Murder	0	1	-1	n/a	0
Rape	1	8	-7	-88%	0
Robbery	22	20	+2	10%	0
Aggravated Assault	46	42	+4	10%	5
Burglary	74	59	+15	25%	3
Larceny	798	809	-11	-1%	11
Motor Vehicle Theft	95	108	-13	-12%	7
Arson	2	3	-1	-33%	0
Grand Total	1,038	1,050	-12	-1%	26

*disclaimer – calculated by offense; unfounded removed; ETJ data included in 2024 total numbers

2024 Crime by Month

2024 vs 3-Year Average (2021-2023)



Calls for Service				
	2024	2023	Numerical Change	Percent Change
Citizen-Generated	9,667	9,451	+216	2.3%
Officer-Generated	14,633	11,341	+3,292	29.0%
Traffic				
Crashes	1,364	1,349	+15	1.1%
Stops	2,898	2,067	+831	40.2%
Citations	944	648	+296	45.7%
Warnings	1,478	1,275	+203	15.9%
Reports & Arrests				
Reports	2,368	2,502	-134	-5.4%
Arrests	518	387	+131	33.9%
ETJ				
*2023 data begins on 6/30/2023				
	2024	2023	Numerical Change	
Calls for Service				
Citizen-Generated	535	69	+466	
Officer-Generated	433	97	+336	
Traffic				
Crashes	69	18	+51	
Stops	97	7	+90	
Citations	25	1	+24	
Warnings	43	6	+37	
Reports & Arrests				
Reports	137	68	+69	
Arrests	14	6	+8	

*disclaimer – data subject to change; unfounded removed; ETJ added 6/30/23

Administrative Statistics

Police administration focuses on the performance duties and practices within the police department and the implementation of policies and programs related to crime, disorder, and public safety. Because we police in a free society, it is important that we remain aware of the social, legal, and political frameworks in which we operate. In the pursuit of efficiency and effectiveness, we must abide by a variety of legal and ethical constraints and remain accountable for our action and decisions.

	Number of occurrences	Disposition: Within Policy	Disposition: Outside of Policy	Open Investigation
Use of Force Incidents	7	7	0	0
Vehicle Pursuits	12	9	3	0
Administrative, Internal, and Supervisory Investigations	10	5	5	0

Allocated Personnel

The "Allocated Personnel" section of this report outlines the Pineville Police Department's efforts to ensure the right staffing levels to meet the needs of our community. In response to population growth and increased service demands, the department focused on expanding its workforce by strategically adding officers and support staff. These additions have strengthened the department's ability to maintain public safety, improve response times, and continue delivering high-quality service to the residents of Pineville.

<i>Chief of Police</i>	1
<i>Captain</i>	1
<i>Lieutenants</i>	2
<i>Sergeants</i>	8
<i>Corporals</i>	6
<i>Detectives</i>	7
<i>Officers</i>	21
<i>Telecommunicators</i>	12
<i>Professional Staff</i>	6

Highlights of 2024

2024 BLET Academy Graduates

Officer Jonathon Helms

Officer Tyler Griswold

2024 Awards Ceremony

Officer of the Year – Officer Jason Tapper

Detective of the Year – Detective Adam Malin

Professional Staff of the Year – Tracy Lingerfelt

Telecommunicator of the Year – Chelsea Byrd

Dan Martin Memorial Service Award – Officer Lee Stanley

Richard Sheltra Memorial Service Award – Nikki Cipolla

Life Saving Award – Sergeant Heather Kimel

Police Commendation Award – Captain Corey Copley, Lieutenant Thomas Galuski, Lieutenant Shaun Boyter, Sergeant Josh Harb, Sergeant David Lindsey, Sergeant Donald Ingram, Sergeant Nick French, Corporal Sandy Ross, Telecommunicator Matt McClure, Telecommunicator Chelsea Byrd, Telecommunicator Nikki Clark, and Telecommunicator Lexi Simpson

Civilian Commendation Award – Katherine Rimer

Distinguished Service Award – Kara Scott

Field Training Officer Award – Detective Tyler Young

Special Response Team Award – Sergeant Nick French